



**EDB**

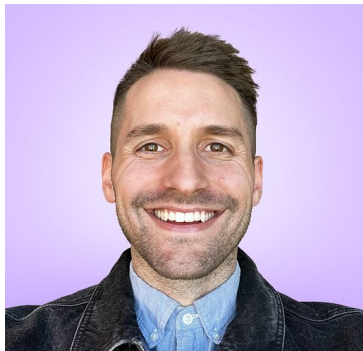
Postgres for the AI Generation

# **Beyond Bots:**

How AI Can Transform  
Contact Centers  
in the Financial Industry



# Meet Our Speakers



**Jack Christie**  
Product Marketing  
Manager

EDB



**Dunith Danushka**  
Principal Product  
Technical Market  
Manager

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**Ryan Conti**  
Head of Go to Market

Griptape

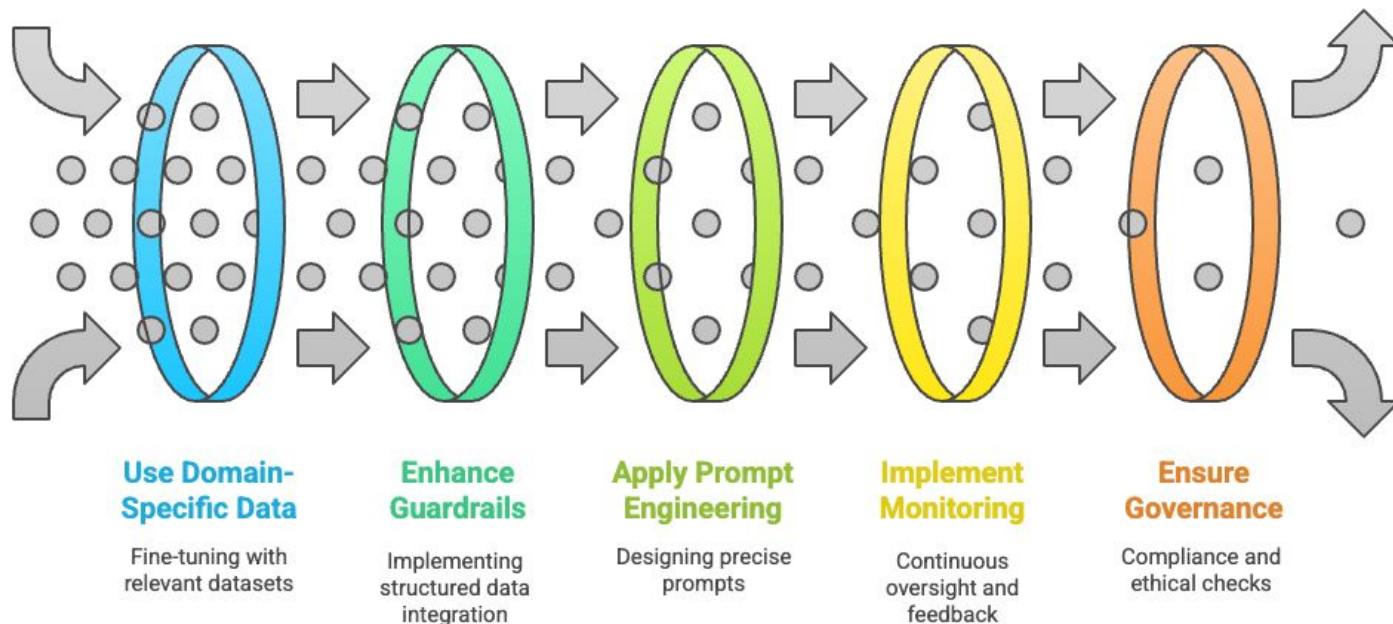


**Greg Walker**  
Director of ISV Sales

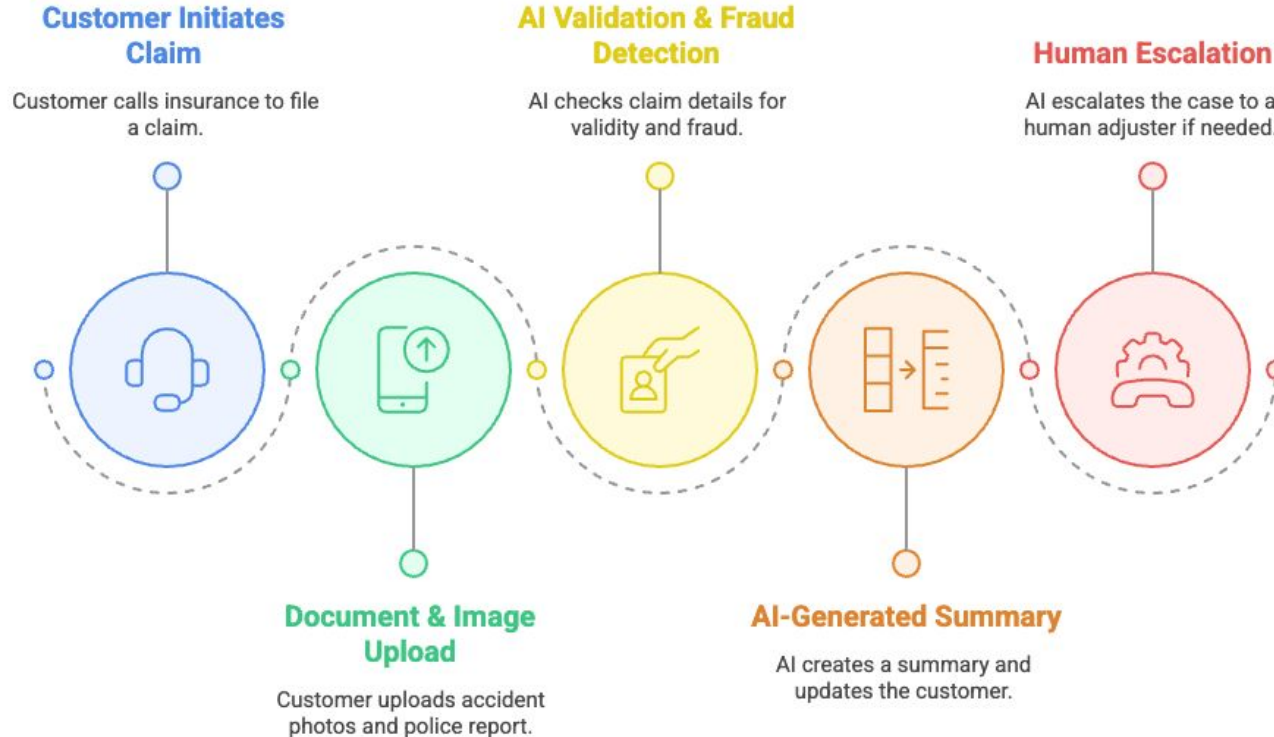
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# Reducing Hallucinations of AI Models



# Motor Accidents Claims Processing Workflow



# AI Accelerator: The fastest way to test and launch enterprise GenAI applications in Postgres



## Instant GenAI deployment

No more wasted cycles manually building and rebuilding AI pipelines. Just use five lines of familiar SQL in the trusted Postgres environment to enable out-of-the-box vector data capabilities, set-and-forget AI workflows, and seamless LLM integration.



## Dynamic intelligence

Power always-up-to-date GenAI inferencing. Supercharge pgvector with the **Pipelines extension**, enabling swappable models and automated vector embedding, updates, and retrieval for data across Postgres tables and configurable storage locations.



## High-performance, comprehensive vector search

Empower enterprise-grade GenAI apps with similarity and semantic search over vector data in Postgres that's 4.22x faster than specialized vector databases. Seamlessly bridge proprietary data with models, turning all your data into AI-ready assets.



# Resources on Accelerating GenAI Innovation



## **EDB Postgres AI and Griptape: Simplify and accelerate end-to-end GenAI**

Build enterprise GenAI faster with a modular open source development framework, automated GenAI data orchestration, and flexible deployment.

[Explore the Solution](#)



## **Empowering ISVs to Thrive: How EDB Postgres AI Creates New Opportunities**

Discover real-world success stories from ISVs accelerating innovation with EDB Postgres AI.

[Read the Blog](#)



## **What is the AI Accelerator?**

AI Accelerator provides the fastest way to test and launch enterprise GenAI applications in Postgres.

[Explore AI Accelerator](#)



## **Use Case: Virtual Expert**

Build custom chatbots, copilots, translators, and more with automated GenAI data orchestration in enterprise-hardened Postgres using familiar SQL.

[Learn More](#)



## **How AI is Transforming Insurance Contact Centers**

Reduce wait times and automate routine tasks while empowering focus on high-value interactions.

[Read the Blog](#)





# Contact EDB

## for a Personal Consultation

We're here to help you accelerate innovation without added complexity.

Contact us to discuss your organization's pain points and explore solutions.

[enterprisedb.com/contact](https://enterprisedb.com/contact)

