

# EDB Remote DBA Services

## Postgres® expertise 24x7x365 from those who know Postgres best

Assembling an expert Postgres database administration (DBA) team that meets all your needs can be difficult. Postgres DBAs are scarce and expensive, but the challenge doesn't end there. Even those who can find or afford them often find their DBAs so tied up with maintenance, they don't have the time or resources to execute vital strategic initiatives, let alone monitor the database 24x7.

If you have business-critical applications running on Postgres you need a database that's always available and always performing, which requires Postgres experts who are always there, always monitoring. EDB Remote DBA Services provides comprehensive, cost-effective 24x7 Postgres expertise, so you can be staffed properly and focus on development projects that move the needle for your business.

### Customer testimonial

*“At this point, we know that anything database related, EDB has 100% covered, which frees me up to focus on something else. They're like a seamless extension of our team. I don't pay attention to the database because I know they will.”*

Nuria Cadavid Somoza,  
Senior Software Development  
Manager, London & Partners



### Proactive Postgres DBA Staffing and Support

- Postgres DBAs with 10+ years' experience, available 24x7x365
- Primary Remote DBA becomes intimately familiar with your environment, systems, and team
- Recommendations on capacity, hardware, and resource needs

### 24x7x365 Monitoring and Operations

- Response times as fast as 15 minutes for most issues
- Insights into 65+ metrics tracked 24x7, including CPU usage, memory, connections, replication, and bloat
- Optimized database performance through table partitioning, query optimization, and index creation
- Issues addressed before they become problems

### Significant Time and Cost Savings

- Reduce unplanned downtime and ensure system continuity
- Save time and resources on backups, upgrades, security patching, and database optimization
- Get 24x7 coverage without increased staffing and costs
- Reallocate current DBA resources to strategic initiatives

*“[Remote DBA] made the support of our customers so much easier.”*

Adam Bunch,  
Senior Manager of Engineering & Architecture,  
Konica Minolta, Radiology Software

## About EDB

EnterpriseDB (EDB) provides a data and AI platform leveraging the full power of Postgres for transactional, analytical, and AI workloads across any cloud.

Serving 1,500+ customers globally, EDB is the leading contributor to open source PostgreSQL, with 3 Core Team members, 7 Committers, 9 Major Contributors, and 10 Contributors. With EDB Remote DBA Services, in 2024 we achieved:



**96.14% initial response Service Level Objective (SLO) success**



**92% Customer Satisfaction Score**

## Benefits of Leveraging EDB Remote DBA Services

- **Cut costs and increase operational efficiency:**  
With EDB Remote DBA Services, you get professionally certified DBAs who have 10+ years of Postgres experience—without breaking the bank. Free up resources for transformation initiatives without sacrificing operational effectiveness.
- **Build your team without the cost pressures of staffing:**  
With a Primary Remote DBA teamed with an army of certified DBAs, you can immediately achieve 24x7 coverage—in a surprisingly cost-effective approach and without the hassle of the hiring process. There's no better strategy for operational staff augmentation.
- **Avoid unplanned downtime and achieve stable environments:**  
Remote DBAs proactively monitor and address issues before they become problems so that unplanned downtime is minimized. They apply patches and secure systems, ensuring strong governance and smooth operations. EDB Remote DBA Services is ideal to reduce costs, optimize systems, and enable growth and transformation across your business.

## Additional EDB support services

### Technical Account Management

EDB Technical Account Management offers strategic roadmap and project guidance in preparing for future technology changes. This ensures you get the most from your EDB product, solution, and support benefits.

[Learn More](#)

### EDB Community 360 Plan

EDB Community 360 Plan provides a circle of protection, allowing you to de-risk PostgreSQL while maximizing all the freedom and flexibility you love.

[Learn More](#)

Remote DBA Services are available for self-managed (private or public cloud), fully managed EDB Postgres AI Cloud Service, and EDB Postgres Distributed.

**With EDB Remote DBA Services, we are proud to continue our dedication to making Postgres all it can be.**

**Want to experience the full potential of PostgreSQL for yourself? [Speak with one of our community experts](#) today!**



EDB provides a data and AI platform that enables organizations to harness the full power of Postgres for transactional, analytical, and AI workloads across any cloud, any time. For more information, visit [www.enterprisedb.com](http://www.enterprisedb.com).

© EnterpriseDB Corporation 2025. All rights reserved.