



# EDB Community 360

Your circle of protection for Community PostgreSQL

Is your organization looking to avoid costly downtime while leveraging the full potential of Community PostgreSQL? That's why we created **EDB Community 360**: certified expertise and support from the largest contributor of major features to PostgreSQL to de-risk your database and keep your mission-critical applications running smoothly.

There's no doubt that EDB has made PostgreSQL better for us. You always get the most out of something when you talk to the people who know it best.

Niels Kristian Schjødt, senior developer, co-founder and owner, AutoUncle

## Learn More

<https://www.enterprisedb.com/>

[info@enterprisedb.com](mailto:info@enterprisedb.com)

Comprehensive Global Support	Ultra-responsive Expert Support	Postgres Tools and Extension Support
<ul style="list-style-type: none"> <li>• Database fixes including patches</li> <li>• Operational and configuration support</li> <li>• Diagnostics</li> <li>• Installation and upgrade support</li> <li>• Performance support</li> <li>• Interoperability and integration support</li> <li>• Virtualization support</li> <li>• EDB Knowledge Base access</li> </ul>	<ul style="list-style-type: none"> <li>• 24x7x365 support by certified PostgreSQL experts</li> <li>• Response as fast as 15 minutes for critical issues</li> <li>• Follow the Sun support for Sev-1 and Sev-2 issues</li> </ul>	<ul style="list-style-type: none"> <li>• Open source PostgreSQL tools</li> <li>• PostGIS database extension</li> <li>• Key Postgres extensions</li> <li>• PostgreSQL and CloudNativePG</li> </ul>

## Benefits of Leveraging EDB Community 360

- **Comprehensive Expertise:** 24x7 access to 110+ certified PostgreSQL experts ensures fast resolution to your issues minimizing unplanned downtime.
- **Ultra-Responsive Support:** We respond to critical issues in as fast as 15 minutes and provide a remedy as quickly as 4 hours or less, ensuring continuity of your operations.
- **Flexibility and Visible ROI:** You experience all the benefits of free open source PostgreSQL backed by cost-effective enterprise-grade support whether on premise or in the cloud. Community 360 is also available fully managed as Community 360 BigAnimal.

## Additional EDB Support Services

### Remote DBA (RDBA) Services

Expert database management and 24x7 coverage to operate your deployments on prem, in the cloud or a hybrid

[Learn More](#)

### Technical Account Management

Proactive assistance to help you get the most from your EDB software, solutions and support today and tomorrow.

[Learn More](#)

### About EDB

With 41 PostgreSQL contributors, 12 major contributors and 3 core members, EDB has distinguished itself as PostgreSQL leader, with a fierce commitment to empowering open source and the enterprises who rely on it. When it comes to our support services, we have:



**99+% response and remedy SLO achievement**



**Over 150,000 support cases**



**96% client satisfaction**

With Community 360, we are proud to continue our dedication to making PostgreSQL all it can be.

Want to experience the full potential of PostgreSQL for yourself? Visit [enterprisedb.com](https://enterprisedb.com)