



Supplier Code of Conduct

Updated July 2025

Everything we do is aligned to our Cultural Pillars and Company Values

Our Cultural Pillars



Customer Focus



Growth Mindset



Diversity and Inclusion

Our Company Values



Win Together

We achieve our best outcomes when we work collaboratively. By actively seeking and valuing differences, we create a culture of inclusivity where everyone feels supported and valued as we work toward common goals. Open and honest communication is essential to building trust, and we rely on each other to act with integrity.



Own Our Actions

We are committed to our shared goals and take responsibility for delivering on our promises. Through financial discipline and accountability, we bring tangible value to the business and ensure our actions align with our commitments.



Grow and Evolve

We believe in the potential for continuous growth in both our people and our business. By fostering a culture of learning and improvement, we strengthen our collective capabilities and adapt to meet new challenges and opportunities.



Have Fun

While we take our work seriously, we don't take ourselves too seriously. We create a positive environment where we celebrate wins, approach challenges with resilience, and enjoy the journey together, remembering that the experience along the way is just as important as the destination.

A message from Kevin Dallas to our suppliers

At EDB we're providing customers with the industry's first sovereign [Postgres Data & AI Platform](#), enabling them to fully realize the potential of their data and AI and take it from concept to execution in days or weeks—not months.

Our cultural pillars of Customer Focused, Diversity and Inclusion, and Growth Mindset are cornerstones for the role we'll play in our changing world. Our role in empowering customers to leverage the latest data and AI innovations for economic and social good is a significant responsibility. Ultimately, we have to remain conscious not only about the work we do, but *how* we do it, and the *outcomes* we deliver with our customers. Our corporate vision and mission, around enabling the data-driven, AI-infused, intelligent systems of our customers, requires us to challenge ourselves in how we unlock our potential to create a better world for our customers, partners, and one another.

EDB expects its employees to make sound and ethical decisions, consistent with our Code of Business Conduct and Ethics, that better serve our team members, our customers, and our communities. This expectation of ethics extends to the companies and partners with whom we do business, to embrace this same commitment by complying with the EDB Supplier Code of Conduct. The Supplier Code of Conduct sets forth the standards for ethical business practices and regulatory compliance that we require of our suppliers and their employees, agents and subcontractors.

Please take the time to read and comply with our Supplier Code of Conduct. Together, we can ensure we act with integrity and comply with applicable laws and regulations.

Thank you for your continued dedication to EDB and your commitment to working together to change the world in the right way.

Best regards,

A handwritten signature in black ink, appearing to be "KD" or similar initials, written in a cursive style.

Kevin Dallas
Chief Executive Officer

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Our expectations for suppliers

EnterpriseDB (the “Company”) expects its suppliers and other third parties acting on its behalf to conduct all business activities within the guidelines of this Supplier Code of Conduct (“Code”) at all times. This requirement is in addition to supplier obligations contained in purchase orders or other agreements with EnterpriseDB. Our expectations for suppliers are not limited to the following, and any of the items below may be subject to further review and evaluation.

Who must follow this code

EnterpriseDB requires its business partners, including contractors, suppliers, distributors, resellers, consultants, vendors, and any other third parties that act on behalf of the Company as well as their employees, personnel, agents, subcontractors, and sub-tier suppliers (collectively, “suppliers”) to meet the same high level of integrity that the Company demands of itself. They are required to read, understand and follow this Supplier Code of Conduct.

Quality

If applicable, Suppliers must ensure their products meet our quality standards and are expected to have processes in place that meet contract requirements. Processes and controls must be in place that enable suppliers to identify defects and implement corrective actions. EnterpriseDB has an expectation of continuous improvement for all suppliers. All suppliers may be subject to audit by EnterpriseDB personnel to ensure quality expectations are met.

Sourcing

EnterpriseDB seeks quotes/proposals from qualified suppliers to maintain competitiveness. The Company reserves the right to determine at its sole discretion which supplier’s goods and services will be purchased. A competitive bidding and selection process ensures high-quality products and services at the lowest total cost. EnterpriseDB encourages competition while building long-term supplier relationships.



Integrity and compliance standards

We take great pride in our reputation for complying with the laws in all countries in which we conduct business, and in acting in an ethical manner. As a resource for our suppliers, this Supplier Code of Conduct identifies our expectations in the following areas.

Anti-bribery and anti-corruption

Bribery and corruption in all their forms are completely contrary to our Core Values. We are committed to conducting business free from corruption, coercion, and bribery. Suppliers must not offer, give, or authorize any bribe, kickback, gift, loan, fee, reward, or other advantage to any government official, any EnterpriseDB employee, or any other person to obtain any business advantage or to improperly influence an action or decision. Suppliers shall conduct their business operations in accordance with the Foreign Corrupt Practices Act (FCPA), UK Bribery Act, and any other applicable laws.

Accurate recordkeeping and disclosures

Suppliers are expected to record and maintain information regarding business activities, labor, health, safety, and environmental practices as required by law. These records must be accurate, honest and disclosed, without falsification.

Fair competition

Suppliers must comply with all applicable antitrust competition laws at all times. Generally, it is unlawful for suppliers to form agreements or understandings with their competitors that fix prices or terms and conditions of sale, restrict capacity or production output, or allocate or divide up customers or geographic regions. Severe penalties for the company and the employees involved, including criminal penalties and prison sentences may result. Antitrust laws are complex, and compliance requirements can vary depending on the circumstances. Supplier employees should contact their Legal Department with questions or concerns.

Conflicts of interest, gifts, and entertainment

Suppliers are expected to avoid any situation or relationship that may involve an inappropriate conflict or the appearance of a conflict with the interests of EnterpriseDB. Suppliers must not offer or provide excessive gifts, hospitality, or entertainment to any EnterpriseDB employee or family member of an employee.

Intellectual property and confidential information

EnterpriseDB's confidential information is an important asset. This information is the property of EnterpriseDB and may be protected by patent, trademark, copyright and trade secrets laws. All confidential information and intellectual property are to be used only for business purposes.

Suppliers are expected to safeguard EnterpriseDB's information and make sure it is not disclosed to any unauthorized third party. Suppliers must notify EnterpriseDB of any unauthorized disclosure or inappropriate use of its confidential information.

Discrimination and harassment

EnterpriseDB is committed to the principles of equal employment opportunity and diversity and inclusion, providing a workplace representative of all sections of society. Suppliers are expected to comply with all applicable laws, regulations, and policies relating to equal employment opportunity and non-discrimination, and to provide an inclusive, healthy, bias-free work environment for their employees.

We do not tolerate harassment of any kind. Although definitions of harassment may differ from country to country, "harassment" at EnterpriseDB includes any unwelcome conduct toward another person that creates an intimidating, hostile, or offensive work environment.

Suppliers and their employees are expected to maintain a working relationship with EnterpriseDB employees and others that is always courteous, professional and free from discrimination and harassment.

Accessibility

Suppliers are expected to deliver goods and services that are accessible to everyone, including those with disabilities. If accessibility standards are applicable for the goods or services delivered, Suppliers must meet them.

Commitment to the Environment

At EDB, we believe that environmental responsibility is essential to long-term business success. We are working to reduce our own greenhouse gas emissions (GHG) and are engaging with suppliers to better understand and address the broader environmental impact of our value chain. Suppliers play a key role in helping us meet these goals.

We expect suppliers to comply with all applicable environmental laws and regulations, and to incorporate sustainable practices in their operations wherever feasible, including:

- Reducing energy consumption and GHG emissions by improving operational efficiency
- Managing and responsibly disposing of hazardous and non-hazardous waste
- Conserving water and minimizing pollution and contamination risks
- Avoiding the use of restricted or harmful materials
- Supporting efforts to measure and reduce environmental impacts across the product lifecycle
- Aligning with environmental certifications, disclosure frameworks and science-based targets where applicable
- We encourage suppliers to continuously improve their environmental performance and to collaborate with EDB in support of responsible and sustainable business practices.

Global trade

Suppliers are expected to institute measures to comply with all laws and regulations relating to import regulations, customs, export controls, economic sanctions and similar matters which are applicable to the supplier's business activities with EnterpriseDB. Suppliers must also strictly comply with all export and re-export restrictions reflected in relevant licenses and distribution agreements and must take no action that will cause EnterpriseDB to violate international trade laws.

EnterpriseDB may exclude suppliers from business relationships who appear on any suspended, excluded or debarment list issued by any agency of any Federal, State or local government, or who may be convicted of any applicable civil or criminal offense. All suppliers shall be responsible to verify that their employees and subcontractors working with EnterpriseDB have not been excluded or debarred.

Suppliers operating under foreign law shall comply with all foreign laws applicable to the subject matter of this Code insofar as they are consistent with the provisions of this Code. Such suppliers shall also comply with all provisions of this Code insofar as they do not violate applicable foreign law.

Doing business with the government

Special legal and contracting rules often apply to our dealings with government customers or customers who are government contractors. Suppliers are expected to be aware of and comply with all government contracting requirements that apply to their business with EnterpriseDB.

Suppliers working directly or indirectly on government contracts must know and comply with all the terms of the government contract. Suppliers must not submit false or fraudulent claims for payment, make any false statements or representations, nor do business with debarred individuals or entities. Suppliers must cooperate fully with any government requests for information. Suppliers also must never offer or receive gifts, entertainment, meals or anything of value to or from a government employee in order to influence a government official's actions.

Health and safety

Suppliers must provide their employees with a safe and healthy workplace, which is in compliance with all applicable safety and health laws, regulations, and practices. Suppliers must take adequate steps to minimize the causes of hazards inherent in the working environment.

Suppliers are expected to provide workers with appropriate workplace health and safety information and training for all identified workplace hazards.

Suppliers should take adequate steps to address any issues of substance abuse and shall prohibit the use, possession, distribution or sale of illegal drugs in their workplace and supply chain.

When working at EnterpriseDB facilities, suppliers are expected to understand and follow all of our health, safety, environmental and security standards.

Human Rights and Labor Practices

We are committed to respecting the human rights and dignity of everyone, and we support international efforts to promote and protect human rights. We will not tolerate abuse of human rights in our operations or in our supply chain. Suppliers are expected to report any suspicion or evidence of human rights abuses in our operations or in the operations of our supply chain.



Suppliers must comply with all applicable labor laws and regulations, including:

- Recognize and respect the legal rights of their employees, including but not limited to minimum and prevailing wages, wage payments, maximum hours of work and overtime, legally mandated family, childbirth, and medical leaves and the right to return to work thereafter.
- Ensure that illegal child labor is not used in the performance of work. The term “child” refers to any person under the minimum legal working ages defined by the International Labor Organization (ILO) or, if older, under the minimum legal working age for employment in the country or jurisdiction where the work is effectively performed.
- Do not use forced, bonded, compulsory, indentured or involuntary labor. People must be free to terminate their employment with reasonable notice.
- Adhere to regulations prohibiting modern slavery and human trafficking.
- Respect the rights of workers to associate freely, join or not join labor unions, seek representation, or join workers’ councils in accordance with local laws.
- Workers shall be given the opportunity to report violations of working conditions without fear of reprisal.
- Provide an employment environment that is free from physical, psychological, and verbal harassment, abusive conduct, or the threat thereof. No harsh or inhumane treatment including violence, gender-based violence, sexual harassment, sexual abuse, corporal punishment, mental or physical coercion, bullying, public shaming, or verbal abuse of workers shall be tolerated.

Insider trading

In the course of business, employees of suppliers may learn confidential information about publicly traded companies, including some of EnterpriseDB’s customers or other suppliers. Trading securities while aware of material nonpublic information, or disclosing such information to others who then trade, is prohibited by various laws and by this Code.

Use of EnterpriseDB assets

Suppliers must take care when using EnterpriseDB property (such as our facilities, equipment, computers and information systems, telephones, documents, inventory and supplies). Suppliers must use EnterpriseDB property only to provide services or fulfill their contractual obligations, with prior permission from EnterpriseDB. Personal use of EnterpriseDB property by employees of suppliers is not allowed. Suppliers are expected to ensure that their employees’ use of EnterpriseDB’s information technology and systems does not expose the Company to the risk of security or confidentiality breaches, legal claims, sabotage, viruses or reputational damage.

Privacy, Security, and AI

Suppliers must implement and maintain appropriate privacy and security practices that support compliance with applicable privacy, data protection and security laws and regulations. Suppliers are expected to respect everyone's right to privacy throughout their operations, and process any data, including personal data, in compliance with good data processing practices. Suppliers must comply with standard industry practices with respect to data security by providing appropriate technical and organizational measures to protect data based on its sensitivity. Suppliers that provide AI services are expected to follow responsible and ethical AI practices throughout all phases of AI design, implementation, testing, and usage. This includes, but is not limited to, respect for human rights, by ensuring fairness, diversity, and equality, as well as respect for accountability, transparency, safety, and security.

Accountability and monitoring

Accountability

Suppliers' compliance with this Code will be a factor when considering business relationships and future procurement decisions. Compliance violations may lead to disqualification from future opportunities with EnterpriseDB and may even result in the termination of the relationship.

Suppliers are expected to have in place a management system with ethics and compliance-related controls and management oversight consistent with their respective industry standards and appropriate for their size, complexity and exposure to ethics and compliance risks. This system should be sufficient to prevent, detect and mitigate operational risks related to this Code and violations of law. It should also facilitate continual improvement, including a process for timely correction of deficiencies identified. The system must include the creation of documents and records to ensure compliance and conformity.

Suppliers shall ensure that the principles and practices of this Code are communicated to their employees, subsidiaries, business partners and subcontractors involved in providing services to EnterpriseDB, and that employees have adequate training to uphold the Code.

Auditing and Monitoring

EnterpriseDB may periodically audit suppliers' compliance with this Supplier Code of Conduct. Any violations will be reported to the supplier's management for their attention

and, if appropriate, corrective action. Suppliers are expected to provide reasonable assistance with any investigation by EnterpriseDB into a violation of this Code.

Reporting Issues and Suspected Violations

Suppliers are expected to report any conduct which they believe to be a violation or an apparent violation of this Code or law. Reports may be made to EnterpriseDB management or to the Legal & Compliance team compliance@enterprisedb.com.

Suppliers are encouraged to work with their employees to resolve their internal organizational integrity and compliance concerns. However, as it relates to their relationship with EnterpriseDB, if a supplier has any reason to believe that an EnterpriseDB employee has not acted ethically, or has acted in a manner inconsistent with EnterpriseDB's Core Values, the EnterpriseDB Code of Business Conduct and Ethics, or this Supplier Code of Conduct, this should also be promptly reported.

In bringing questions or violations to management's attention, suppliers are helping to ensure that we achieve and sustain the highest levels of ethics and compliance and are helping build the foundation of our shared success.

Retaliation

EnterpriseDB does not retaliate against anyone raising a concern in good faith. Suppliers must provide a safe environment in which anyone can raise a good faith grievance or concern about actual or potential violations of this Code without fear of reprisal or retaliation.



About EDB Postgres AI

EDB Postgres AI is the first open, enterprise-grade sovereign data and AI platform, with a secure, compliant, and fully scalable environment, on premises and across clouds. Supported by a global partner network, EDB Postgres AI unifies transactional, analytical, and AI workloads, enabling organizations to operationalize their data and LLMs where, when, and how they need it.